

PATIENT FEEDBACK FORM

(Email the completed Feedback Form to hosp_supt@jisgroup.org)

| Sl. No | Parameters (Kindly Tick in the Appropriate Circle) Please rate your experience for the following | Very Poor | Poor | Average | Good | Very Good |
|-----------|---|-----------|----------|----------|----------|--------------|
| 1. | Registration and Appointment Process | | | <u>-</u> | (| ① |
| 2. | Attitude and Communication by Staff / Doctors | ② | | <u>-</u> | (| ① |
| 3. | Cleanliness and Hygiene of the Hospital | | | <u>-</u> | (| ① |
| 4. | Satisfaction Level with the Treatment Received | | ② | <u>•</u> | (| ① |
| 5. | Was your Treating Doctor supervised by a Senior Doctor? | ② | ② | ① | (| ① |
| 6. | Overall Satisfaction With Your Visit to Hospital | ② | | <u>-</u> | (| ① |
| 7. | Will You Recommend This Hospital to Family / Friends? | Yes / | No | | | |

Any Other Comments: